

## CRISIS SERVICES

(800) 562-0112  
(413) 774-5411 *Franklin County*  
(978) 249-3141 *North Quabbin*  
If you need immediate support and assistance, call Crisis Services. Crisis Services offers 24 hour support. Crisis Services accepts all insurances and uninsured clients.

Central intake for **YOUTH and PREGNANT WOMEN**  
**Institute for Health and Recovery**  
(866) 705-2807  
All pregnant women seeking substance abuse treatment have priority access in Massachusetts.

**Crisis Services CARES Program**  
Peer advocates see individuals in the ER or community who are dealing with substance abuse/ alcohol addiction issues and help access detox programs and other treatment related resources. Insurance not required.

## ON-LINE & PHONE RECOVERY SUPPORT

**Massachusetts Substance Abuse Information Helpline**  
(800) 327-5050  
TTY (888) 448-8321  
Monday–Friday 8:00-10:00  
Saturday & Sunday 9:00-5:00  
[www.helpline-online.com](http://www.helpline-online.com)

**Western Mass Peer Support Line**  
Friday–Monday, 8:00pm–midnight  
(888) 407-4515.

**North Quabbin Community Coalition Resource Directory**  
[www.nqcc.org/resource.html](http://www.nqcc.org/resource.html)

**Narcotics Anonymous**  
[www.naphone.org](http://www.naphone.org)

## BEHAVIORAL HEALTH NAVIGATION

Behavioral Health Navigators assist with connections to primary care, treatment and recovery resources

**Athol Hospital Emergency Department**  
2033 Main St, Athol (978) 249-1250

## PEER RECOVERY & SUPPORT

**RECOVER Project** Peer-to-peer recovery support center  
68 Federal Street, Greenfield  
(413) 774-5489  
[www.recoverproject.org](http://www.recoverproject.org)

## OUTPATIENT MENTAL HEALTH TREATMENT

**Center for Human Development**  
489 Bernardston Road, Greenfield  
(413) 774-6252  
Open Access Tuesdays 12-3:00pm  
131 West Main St., Orange  
(978) 544-2148  
[www.chd.org](http://www.chd.org)

**Clinical and Support Options**  
One Arch Place, Greenfield  
(413) 774-1000  
Open Access Monday-Friday, 9-4  
491 Main Street, Athol  
(978) 249-9490  
[www.csoinc.org](http://www.csoinc.org)

**ServiceNet**  
55 Federal Street, Greenfield  
(413) 772-2935 [www.servicenet.org](http://www.servicenet.org)

## CASE MANAGEMENT

**Community Support Program (CSO)**  
1 Arch Place, Greenfield  
(413) 774-1000  
[www.csoinc.org/community-support-program/](http://www.csoinc.org/community-support-program/)  
*MassHealth only*

## FAMILY SUPPORT

**Learn to Cope** Support group for parents and family members  
[www.learn2cope.org](http://www.learn2cope.org)  
Tuesdays 7:00pm  
Greenfield Community College, C208  
One College Drive, Greenfield  
Tuesdays 7:00pm Heywood Hospital  
242 Green Street, Gardner  
Thursdays 7:00pm Providence Hospital  
1233 Main Street, Holyoke

**Allies in Recovery** Free on-line evidence-based family coaching using Community Reinforcement And Family Training (CRAFT)  
[www.alliesinrecovery.net](http://www.alliesinrecovery.net)

**Parent Support Group**  
Wednesdays 6:30pm  
Providence Hospital  
1233 Main Street, Holyoke

**12-Step Family Support**  
Nar-Anon [www.nar-anon.org](http://www.nar-anon.org)  
Al-Anon [www.ma-al-anon-alateen.org](http://www.ma-al-anon-alateen.org)

## 12-STEP SUPPORT

**Alcoholics Anonymous**  
Western Mass Intergroup  
(413) 532-2111 24-hour help line  
(413) 734-7500 Spanish  
[www.westernmassaa.org](http://www.westernmassaa.org)  
Worcester Area Intergroup  
(508) 752-9000 [www.aaworcester.org](http://www.aaworcester.org)  
**Narcotics Anonymous**  
(866) 624-3578 [www.nerna.org](http://www.nerna.org)

101 Munson Street, Greenfield, MA  
(413) 834-3161  
[www.opioidtaskforce.org](http://www.opioidtaskforce.org)



## OUTPATIENT DAY TREATMENT PROGRAMS

**Baystate Franklin Medical Center Partial Hospitalization Program**  
164 High Street, Greenfield  
(413) 773-4444  
*Dual Diagnosis*

**Clinical and Support Options Intensive Outpatient Program**  
1 Arch Place, Greenfield  
(413) 774-1000

## MEDICATION ASSISTED TREATMENT

**Clean Slate**  
278 Main Street, Greenfield  
201 South Main Street, Athol  
(800) NEW-START or (800) 639-7827  
www.cleanslatecenters.com  
*Suboxone and Vivitrol*

**Community Substance Abuse Center**  
177 Shelburne Road, Greenfield  
(413) 774-3321 www.csachelp.com  
*Methadone*

## PRIMARY CARE MEDICATION ASSISTED TREATMENT

**Trailside Health**  
(413) 625-6240  
www.cottagemed.org

**Valley Medical Group**  
(413) 774-6301 www.vmgma.com  
www.vmgma.com

## ACUTE TREATMENT PROGRAMS (DETOX)

**Carlson Recovery Center** (Springfield)  
(413) 733-1423  
(413) 733-1431 (after 5:00 & weekends)  
www.bhninc.org/content/carlson-recovery-center

**McGee Recovery Center** (Pittsfield)  
(413) 442-1400  
www.berkshirehealthsystems.org/mcgee

**Providence Detox** (Holyoke)  
(413) 539-2981, (800) 274-7724  
www.mercycares.com/substance-abuse-treatment

**Adcare Detox** (Worcester)  
(800) 345-3552  
www.800alcohol.com/inpatient-care

**Community Healthlink Recovery Services** (Worcester)  
(508) 860-1000  
www.communityhealthlink.org/chl

**Spectrum Detox** (Westborough)  
(800) 366-7732  
www.spectrumhealthsystems.org/programs/acute-treatment

**Brattleboro Retreat** (Brattleboro, VT)  
(802) 258-3700  
www.brattlebororetreat.org/programs/drug-and-alcohol-treatment-programs

## COMMITTING A FAMILY MEMBER TO TREATMENT INVOLUNTARILY (SECTION 35)

**Greenfield District Court**  
101 Munson Street, Greenfield  
Monday-Friday, 8:30-4:30pm  
(413) 774-5533 Clerk's Office  
(413) 775-7483 Court Service Center

**Orange District Court**  
1 Court Square, Orange  
Monday-Friday, 8:30-4:30pm  
(978) 544-8281 Probation Department

**Opioid Task Force**  
(413) 834-3161 info@opioidtaskforce.org

## RESIDENTIAL RECOVERY PROGRAMS

**Beacon House for Men**  
57 Beacon Street, Greenfield  
(413) 773-1706 TTY (413) 773-3274

**Beacon House for Women**  
53 Beacon Street, Greenfield  
(413) 773-1705 TTY (413) 773-3171

**Orange Recovery House (Men)**  
35 Congress Street, Orange  
(978) 544-6507

**Watershed Recovery Home (Women)**  
148 Montague City Road, Greenfield  
(413) 512-5018 watershed@chd.org  
*Pregnant and Post-partum*

**Hairston House (Men)**  
25 Graves Avenue, Northampton  
(413) 585-8390 TTY (413) 585-8390

**Grace House (Families)**  
143 West Street, Northampton  
(413) 586-8213

## OVERDOSE PREVENTION, NARCAN TRAINING & DISTRIBUTION

**Tapestry Health**  
80 Sanderson Street, Greenfield  
(413) 773-8888 tapestryhealth.org  
*Free Narcan. Call for appointment.*

**Center for Human Development**  
131 West Main Street, Orange  
(978) 544-2148 www.chd.org  
*Free Narcan provided*

**Learn to Cope**  
www.learn2cope.org  
*Free Narcan provided*

**Walgreens**  
329 Conway Street, Greenfield  
(413) 774-5468  
*No prescription needed. Most insurances cover the cost.*

101 Munson Street, Greenfield, MA  
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www.opioidtaskforce.org

