

## CRISIS SERVICES

(800) 562-0112  
(413) 774-5411 *Franklin County*  
(978) 249-3141 *North Quabbin*  
If you need immediate support and assistance, call Crisis Services. Crisis Services offers 24 hour support. Crisis Services accepts all insurances and uninsured clients.

Central intake for YOUTH and PREGNANT WOMEN  
**Institute for Health and Recovery**  
(866) 705-2807

All pregnant women seeking substance abuse treatment have priority access in Massachusetts.

**Crisis Services CARES Program**  
Peer advocates see individuals in the ER or community who are dealing with substance abuse/ alcohol addiction issues and help access detox programs and other treatment related resources. Insurance not required.

## ON-LINE & PHONE RECOVERY SUPPORT

**Massachusetts Substance Abuse Information Helpline**  
(800) 327-5050  
TTY (888) 448-8321  
Monday–Friday 8:00-10:00  
Saturday & Sunday 9:00-5:00  
[www.helpline-online.com](http://www.helpline-online.com)

**Western Mass Peer Support Line**  
Friday–Monday, 8:00pm–midnight  
(888) 407-4515.

**North Quabbin Community Coalition Resource Directory**  
[www.nqcc.org/resource.html](http://www.nqcc.org/resource.html)

**Narcotics Anonymous**  
[www.naphone.org](http://www.naphone.org)

## BEHAVIORAL HEALTH NAVIGATION

Behavioral Health Navigators assist with connections to primary care, treatment and recovery resources

**Athol Hospital Emergency Department**  
2033 Main St, Athol  
(978) 249-1250

## PEER RECOVERY & SUPPORT

**RECOVER Project**  
Addiction recovery support center  
68 Federal Street, Greenfield  
(413) 774-5489 [recoverproject.org](http://recoverproject.org)

**Recovery Learning Community**  
Support for emotional distress, psychiatric diagnoses, and/or trauma  
74 Federal Street, Greenfield  
(413) 772-0715 [westernmassrlc.org](http://westernmassrlc.org)

**SMART Recovery**  
1st/3rd Saturdays, Briggs Conf. Rm.  
Athol Hospital, 2033 Main St, Athol  
(978) 878-8572 [smartrecovery.org](http://smartrecovery.org)

## OUTPATIENT MENTAL HEALTH TREATMENT

**Center for Human Development**  
489 Bernardston Road, Greenfield  
(413) 774-6252  
Open Access Tuesdays 12-3:00pm

131 West Main St., Orange  
(978) 544-2148 [www.chd.org](http://www.chd.org)

**Clinical and Support Options**  
One Arch Place, Greenfield  
(413) 774-1000  
Open Access Monday-Friday 9-4

491 Main Street, Athol  
(978) 249-9490 [www.csoinc.org](http://www.csoinc.org)

**ServiceNet**  
55 Federal Street, Greenfield  
(413) 772-2935 [www.servicenet.org](http://www.servicenet.org)

**CASE MANAGEMENT  
Community Support Program (CSO)**  
1 Arch Place, Greenfield  
(413) 774-1000 [www.csoinc.org/  
community-support-program/](http://www.csoinc.org/community-support-program/)  
*MassHealth only*

## FAMILY SUPPORT

**Learn to Cope** Support group for parents and family members  
[www.learn2cope.org](http://www.learn2cope.org)

Tuesdays 7:00pm  
Greenfield Community College, C208  
One College Drive, Greenfield

Tuesdays 7:00pm Heywood Hospital  
242 Green Street, Gardner

Thursdays 7:00pm Providence Hospital  
1233 Main Street, Holyoke

**Allies in Recovery** Free on-line evidence-based family coaching using Community Reinforcement And Family Training (CRAFT)  
[www.alliesinrecovery.net](http://www.alliesinrecovery.net)

**Parent Support Group**  
Wednesdays 6:30pm  
Providence Hospital  
1233 Main Street, Holyoke

**12-Step Family Support**  
Nar-Anon [www.nar-anon.org](http://www.nar-anon.org)  
Al-Anon [www.ma-al-anon-alateen.org](http://www.ma-al-anon-alateen.org)

## 12-STEP SUPPORT

**Alcoholics Anonymous**  
Western Mass Intergroup  
(413) 532-2111 24-hour help line  
(413) 734-7500 Spanish  
[www.westernmassaa.org](http://www.westernmassaa.org)

Worcester Area Intergroup  
(508) 752-9000 [www.aaworcester.org](http://www.aaworcester.org)

**Narcotics Anonymous**  
(866) 624-3578 [www.nerna.org](http://www.nerna.org)

43 Hope Street, Room 1705  
Greenfield, MA (413) 772-9258



## OUTPATIENT DAY TREATMENT PROGRAMS

**Baystate Franklin Medical Center Partial Hospitalization Program**  
164 High Street, Greenfield  
(413) 773-4444  
*Dual Diagnosis*

**Clinical and Support Options**  
Intensive Outpatient Program  
1 Arch Place, Greenfield  
(413) 774-1000

## ACUTE TREATMENT PROGRAMS (DETOX)

**Carlson Recovery Center**  
(Springfield)  
(413) 733-1423  
(413) 733-1431 (after 5:00 & weekends)  
[www.bhninc.org/content/carlson-recovery-center](http://www.bhninc.org/content/carlson-recovery-center)

**McGee Recovery Center** (Pittsfield)  
(413) 442-1400  
[www.berkshirehealthsystems.org/mcgee](http://www.berkshirehealthsystems.org/mcgee)

**Providence Detox** (Holyoke)  
(413) 539-2981, (800) 274-7724  
[www.mercycares.com/substance-abuse-treatment](http://www.mercycares.com/substance-abuse-treatment)

**Adcare Detox** (Worcester)  
(800) 345-3552  
[www.800alcohol.com/inpatient-care](http://www.800alcohol.com/inpatient-care)

**Community Healthlink Recovery Services** (Worcester)  
(508) 860-1000  
[www.communityhealthlink.org/chl](http://www.communityhealthlink.org/chl)

**Greenfield Recovery Center**  
(Greenfield)  
(413) 733-1423 / (413) 737-2439  
[www.bhninc.org/content/greenfield-recovery-center](http://www.bhninc.org/content/greenfield-recovery-center)

**Brattleboro Retreat** (Brattleboro, VT)  
(802) 258-3700  
[www.brattlebororetreat.org/programs/drug-and-alcohol-treatment-programs](http://www.brattlebororetreat.org/programs/drug-and-alcohol-treatment-programs)

## RESIDENTIAL RECOVERY PROGRAMS

**Beacon House for Men**  
57 Beacon Street, Greenfield  
(413) 773-1706 TTY (413) 773-3274

**Beacon House for Women**  
53 Beacon Street, Greenfield  
(413) 773-1705 TTY (413) 773-3171

**Orange Recovery House (Men)**  
35 Congress Street, Orange  
(978) 544-6507

**Watershed Recovery Home (Women)**  
148 Montague City Road, Greenfield  
(413) 512-5018 [watershed@chd.org](mailto:watershed@chd.org)  
*Pregnant and Post-partum*

**Hairston House (Men)**  
25 Graves Avenue, Northampton (413)  
585-8390 TTY (413) 585-8390

**Grace House (Families)**  
143 West Street, Northampton  
(413) 586-8213

## MEDICATION ASSISTED TREATMENT

**Clean Slate**  
1 Arch Place, Greenfield  
201 South Main Street, Athol  
(413) 341-1787  
[www.cleanslatecenters.com](http://www.cleanslatecenters.com)  
*Suboxone and Vivitrol*

**Community Health Center of Franklin County**  
489 Bernardston Rd, Suite 108, Greenfield  
(413) 325-8500 [www.chcfc.org](http://www.chcfc.org)  
*Vivitrol*

**Community Substance Abuse Center**  
177 Shelburne Road, Greenfield (413)  
774-3321 [www.csachelp.com](http://www.csachelp.com)  
*Methadone*

## PRIMARY CARE MEDICATION ASSISTED TREATMENT

**Trailside Health**  
(413) 625-6240  
[www.cottagemed.org](http://www.cottagemed.org)

**Valley Medical Group**  
(413) 774-6301  
[www.vmgma.com](http://www.vmgma.com)

## COMMITTING A FAMILY MEMBER TO TREATMENT INVOLUNTARILY (SECTION 35)

**Greenfield District Court**  
101 Munson Street, Greenfield  
Monday-Friday, 8:30-4:30pm  
(413) 774-5533 Clerk's Office

**Orange District Court**  
1 Court Square, Orange  
Monday-Friday, 8:30-4:30pm  
(978) 544-8281 Probation Department

**Opioid Task Force**  
(413) 722-9258 [info@opioidtaskforce.org](mailto:info@opioidtaskforce.org)

## OVERDOSE PREVENTION, NARCAN TRAINING & DISTRIBUTION

**Tapestry Health**  
277 Main St, Suite 404A, Greenfield  
(413) 773-8888 [tapestryhealth.org](http://tapestryhealth.org)  
*Free Narcan. Call for appointment.*

**Center for Human Development**  
131 West Main Street, Orange  
(978) 544-2148 [chd.org](http://chd.org) *Free Narcan*

**Learn to Cope**  
[www.learn2cope.org](http://www.learn2cope.org) *Free Narcan*

**LOCAL PHARMACIES** *No prescription needed. Insurance covers the cost.*

**Walgreens**  
329 Conway Street, Greenfield  
(413) 774-5468

5 Pierce Street, Greenfield  
(413) 773-3801

**CVS**  
137 Federal Street, Greenfield  
(413) 774-7201

1665 Main Street, Athol  
(978) 249-7928